

## Telehealth Glossary of Relevant Terms

**5G telephone service**—telephone with high speeds, superior reliability, and negligible latency

**asynchronous telehealth**—clients and providers conveniently and securely communicate and exchange important health information through various modalities such as texting or emailing

**breach notification**—HIPAA-covered entities and their business associates are required to provide notification following a breach of unsecured protected health information (PHI)

**breach risk assessment**—used to determine the probability that protected health information (PHI) has been compromised

**client portal**—a secure internet sign-on that allows clients to contact their provider, review medical tests and records, access health education materials, and seek appointments

**data breach**—unlawful and unauthorized acquisition of personal information that compromises the security, confidentiality, or integrity of such information

**distant site**—the location of the distant provider while they provide health information or treatment by remote means to the originating site (i.e., client location)

**electronic medical record (EMR)/electronic health record (EHR)**—an electronic record of an individual's health-related information on that can be created, gathered, managed, and consulted by authorized clinicians and staff within a health care organization

**HIPAA (Health Insurance Portability and Accountability Act)**—establishes federal standards protecting sensitive health information from disclosure without a patient's consent

**HIPAA-compliant portal**—secure storage for client-related data and protected health information (PHI)

**HITECH Act (Health Information Technology for Economic and Clinical Health)**—aims to improve health care quality, safety, and efficiency by promoting the use of electronic health records (EHRs); the HITECH Act also strengthens HIPAA's privacy and security rules

**originating site**—the location of the client when telehealth is used, whether on a computer or smart device at home or in an office at a local primary or mental health clinic

**protected health information (PHI)**—individually identifiable health information that is transmitted by electronic media, maintained in electronic media, or transmitted or maintained in any other form or medium

**router**—a computer and networking device that forwards data packets between computer networks

**store-and-forward**—uploading a patient record or a digital photo for a distant provider to review at another time

**synchronous telehealth**—providers and clients communicate and exchange important health information directly via video or audio in “real-time”

**telemental health**—use of telecommunications or videoconferencing technology to provide mental health services